



**IMPRO**  
**LOGISTICS**  
Chemical Logistics Specialists



**COMPANY**

**PROFILE**

## HISTORY

Impro Logistics began operation on 01 June 2011. Impro Logistics is a totally independent company that specialises in chemical logistics throughout South Africa.

## PEOPLE

The owners are from the previously disadvantaged backgrounds with exceptional knowledge, skills and experience within the field of chemical logistics. Although Impro Logistics is a fledgling company, the management team boasts a collective record of 90 years' experience in all aspects of chemical logistics. Drivers and operational staff are also highly trained and skilled to perform at their peak.

## VISION

To be the market leader in chemical logistics within niche South African markets.

## MISSION

To provide a zero defect delivery service to all our customers.

## MOTTO

Quality in service and safety in operations – above all else!

## QUALITY POLICY

Impro Logistics is committed to achieving total customer satisfaction by providing logistics services that meet or exceed the requirements of our customers. Our aim is to collaborate with suppliers, customers and related stakeholders to deliver high quality, cost effective logistics services on time, every time. We will actively pursue quality improvement programs and constantly train our employees to be the best in what we do. Our objective is to achieve zero customer complaints thereby ensuring the growth and sustainability of Impro Logistics.



## HEALTH AND SAFETY POLICY

The health and safety of our employees, customers and related stakeholders is of paramount importance to Impro Logistics. The company commits to safe and healthy work practices by complying with all legal and workplace health and safety requirements. No employee will be allowed to perform a task that they deem unsafe or on which they have not being trained. The company will ensure that a workplace safety program is in place. The company commits to conducting regular safety and health risk assessments to eliminate workplace safety and health risks. All employees will be trained in safe work and home practices and procedures. All employees will be provided with the required personal protective equipment and the training thereof. The company will enforce non-compliance to safety practices by adopting relevant corrective actions. All accidents and incidents will be investigated to determine the root cause. Our objective is to achieve a healthy, accident and injury free workplace.

## ENVIRONMENTAL POLICY

Impro Logistics is committed to reducing its impact on the environment and to be an environmentally responsible company to all suppliers, customers, neighbours, communities and other related stakeholders. Impro Logistics will comply with all applicable environment laws and regulations in order to prevent pollution at all costs. Impro Logistics will establish procedures on environmental issues and conduct the relevant training to all employees. Our vehicles will be subjected to scheduled maintenance programs in order to minimise toxic diesel emissions and where possible installations of reducing mechanisms will be considered. We will endeavour to minimise spillages by evaluating our operations and equipment and ensuring that they are as efficient as possible. Impro Logistics will strive to continuously improve its environmental management systems by measuring our environmental impacts and setting goals to reduce these impacts Impro logistics will treat customer and public concerns related to our operations and the environment as priority and provide feedback to concerned parties Impro Logistics will consider the safety, health and environmental aspects with all new operations, processes and services. We commit to report information on relevant chemical related health or environmental hazards promptly authorities, employees and customers and recommend professional corrective actions as needed Impro logistics will co-operate with authorities and customers to resolve problems created by the handling and correct disposal of hazardous chemicals or chemical waste. Impro Logistics will measure environmental performances and identify improvement opportunities by completing and submitting quantitative indicators annually. Impro Logistics will adopt the responsible care principles in terms of the responsible care charter to further enhance its commitment to environment issues.



## OUR OPERATIONS AND CAPABILITIES

Currently Impro Logistics operate a fleet of rigid vehicles, tankers, tautliners, container trailers and 1 ton LDVs with core focus on door-to-door break bulk and bulk chemical distribution. Vehicles are based in KZN, Gauteng, Free State, Eastern and Western Cape. All vehicles are registered to carry dangerous goods and thus comply to the requirements of Chapter 8 of the National Road Traffic Act. The company also has permit to transports goods into Swaziland, Zimbabwe, Lesotho and Mozambique. Trucks are fitted with cranes thereby eliminating the need for customers to unload vehicles themselves. Drivers and vehicle assistants have being trained in all aspects of decanting, handling and transporting dangerous goods. The company has the flexibility to transport products and services throughout South Africa.

Impro Logistics also have warehouses in Cape Town, KZN and Isando equipped for chemical storage. Impro Logistics has fully compliant and legally certified flammable warehouses in Gauteng and Cape Town. The company also specializes in repacking of hazardous products.



## CERTIFICATIONS AND ACCOLADES

- 2 x Runner up Awards in Responsible Care National Logistics Service Provider Award 2023
- Winner 2024 Responsible Care National Logistics Service Provider Award
- Member of S.A. Association of Freight Forwarders (SAAFF)
- Member of Chemical and Allied Industries Association (CAIA)
- SQAS Audited
- Letter of Good Standing – SARS
- Letter of Good Standing – Workman’s Compensation
- Signatories to Responsible Care
- Level 3 BBBEE Rating
- Member of Road Freight Bargaining Council
- ISO 9001 certification

## OUR PARTNERS

- AECI Water
- Bidvest
- Steinweg
- Saradox
- PE Chemicals
- Buckman
- AECI Plant Health
- Swift Chemicals
- Kevali Chemicals
- Sun Ace
- Turners Shipping



## CONTACT DETAILS

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